

Club Hawthorne Rewards Rules



- Application for membership and participation in Club Hawthorne Rewards indicated acceptance of these Official Rules.
- Applicants must present a valid, unexpired government issued photo identification to receive a Club Hawthorne Rewards card.
- Club Hawthorne Rewards membership is limited to one (1) account per person. Accounts, membership cards, and program benefits are not transferable and are not valid in conjunction with any other promotion.
- Club Hawthorne Rewards points may be accumulated at any Club Hawthorne OTB, Hawthorne Race Course or ClubHawthorne.com.
- Club Hawthorne Rewards cards are the property of Hawthorne Race Course and must be returned upon request.
- HAWTHORNE RACE COURSE is not responsible for lost or stolen cards or lost/misdirected mail or any other communications.
- All benefits, including points, are based on member's rated level of play. Rated play varies by race, wager and track. Calculation of rated play is at the sole discretion of HAWTHORNE RACE COURSE. All points and comp accumulations are subject to review and verification by HAWTHORNE RACE COURSE.
- Club Hawthorne Rewards levels are evaluated and completed on a six-month basis, January through June and July through December. Qualification is based on recorded Club Hawthorne Rewards play activity. Club Hawthorne reward levels are by invitation only at the sole discretion of HAWTHORNE RACE COURSE. POINTS NOT AVAILABLE ON SHOW WAGERS.
- Bonus points received in a promotion are not eligible towards a Club Hawthorne Rewards upgrade.
- Management reserves the right to adjust account status due to error, malfunction or misuse of a Club Hawthorne Rewards card.
- Points and Comps have no cash value.
- Club Hawthorne Rewards members must have activity during each six month period to prevent purging of all points. Activity is as earning at least one point during a six month period, excluding promotion points. HAWTHORNE RACE COURSE reserves the right to purge all Club Hawthorne Rewards points or comp, without advance notice, from any member account with no activity in six mo Club Hawthorne Rewards accounts may also be purged by HAWTHORNE RACE COURSE for any member that is excluded from any HAWTHORNE RACE COURSE.
- Point balances are non-transferable, including upon death or divorce.
- All decisions regarding the interpretation of the Official Rules, program regulations, eligibility, point and comp accumulation, and all other matters regarding the Club Hawthorne Rewards program are at the exclusive discretion of HAWTHORNE RACE COURSE whose decisions are final.
- HAWTHORNE RACE COURSE reserves the right to modify, change or cancel the Club Hawthorne Rewards program and benefits at any time without prior written notice. The continued availability of Comps and other Club Hawthorne Rewards benefits are not guaranteed.
- HAWTHORNE RACE COURSE reserves the right to deny or revoke any Club Hawthorne Rewards membership if it is determined that the member has not complied with the program in the manner intended or it is in the best interest of the guest or HAWTHORNE RACE COURSE as determined at the sole discretion of HAWTHORNE RACE COURSE.
- HAWTHORNE RACE COURSE reserves the right to refuse complimentary redemptions if the true cardholder is not present or if coupons or complimentary slips have been changed, altered or tampered with in any way.
- HAWTHORNE RACE COURSE reserves the right to remove and revoke promotional giveaway credits, comp points and player reward credits (i.e. points) for any persons on any state exclusion list or enrolled in any state self-exclusion program, patrons have been merged or duplicated, patrons permanently banned from the racing property by management or government authorities patrons who have voluntarily excluded themselves at any HAWTHORNE RACE COURSE racing properties. Such persons are not eligible for Club Hawthorne Rewards membership or any of its offerings.
- Any dispute or situation not covered by the Official Rules will be resolved by HAWTHORNE RACE COURSE, whose decision shall be final.
- Club Hawthorne Rewards use and associated benefits are subject to various state government rules, regulations, and policies which may vary by jurisdiction and which may affect requirements for card use and benefits granted or redeemed, in any case where there is conflict between these Official Rules and an individual State requirement, the State requirement will apply.

Guest Services Open Daily 708-780-3733